

Privacy Notice

Last updated: September 18, 2026

E&C Esthetic Med Spa ("we," "us," or "our") respects your privacy. This notice explains how we collect, use, and protect information when you contact us, request services, book an appointment, make a payment, use our website, or choose to receive text messages from us.

Information we collect

We may collect information that you provide directly, including your name, mobile telephone number, email address, birthday (day and month) if you share it, appointment and service details, payment-status information, messages you send to us, and the communication choices you make. When you choose to receive SMS messages, we may also retain the wording shown to you, the purpose or purposes you selected, the date and time of your choice, the IP address used, and related records needed to document that consent.

We may also keep basic technical records generated when you use our booking or SMS sign-up pages, or when you message us, such as your IP address and message delivery status, as needed to operate and secure our services.

How we use information

We use information to:

- answer questions and provide customer care, sometimes through an automated assistant;
- schedule, confirm, and change appointments, and send appointment reminders;
- provide requested service and payment updates;
- process deposits and payments through our payment provider;
- send offers and news when you have agreed to receive them; by text message, only if you separately chose SMS marketing messages;
- maintain records of your communication preferences, including opt-ins and opt-outs;
- protect our customers, our website, and our business; and
- comply with legal and regulatory obligations.

Mobile information and SMS consent

We do not share, sell, or provide your mobile phone number or messaging consent data to third parties or affiliates for marketing or promotional purposes. We also do not share, sell, or provide SMS opt-in data for those purposes. We may give limited access to service providers that help us deliver and support our

communications, but only as needed to perform services for us and subject to appropriate confidentiality and data-protection obligations. Those providers are not permitted to use your mobile information or consent for their own marketing.

Choosing service notices does not enroll you in marketing messages. Choosing marketing messages is optional and separate. Consent to receive SMS messages is not a condition of purchase.

You may opt out of SMS messages at any time by replying **STOP**. You may request help by replying **HELP** or by calling E&C Esthetic Med Spa at **+1 346-724-9151**. Message frequency varies. Message and data rates may apply.

When we disclose information

We may disclose information to vendors that operate services for us, when necessary to complete a transaction or provide a service you requested, to protect rights and safety, or when required by law. We do not authorize those vendors to use customer information for unrelated purposes. This never includes sharing mobile numbers or SMS consent for marketing or promotional purposes.

Data retention and security

We retain information only as long as reasonably needed for the purposes described above, to maintain business records, to document communication choices, or to meet legal obligations. We use reasonable administrative, technical, and organizational safeguards, but no method of storage or transmission can be guaranteed to be completely secure. We and our service providers may store and transmit information about your appointments and treatments electronically.

Your choices

You may ask us to update or delete information, subject to records we must retain by law or for legitimate business purposes. You may also change your communication preferences at any time. An SMS opt-out takes priority over any earlier SMS choice.

Changes to this notice

We may update this notice from time to time. The current version will be posted on this page with its updated date.

Contact us

For privacy or SMS questions, call E&C Esthetic Med Spa at **+1 346-724-9151**.

For the rules that apply to the SMS program, see our [SMS Terms and Conditions](https://ecestheticmedspa.com/sms-terms)

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